

UPDATED SAFETY MEASURES AT HARPENDEN SPORTSNSPINAL

The safety of our patients is our highest priority.

We have taken a number of protective measures to reduce risks during the COVID-19 pandemic, as advised by WHO, PHE and our governing bodies.

Please read through this document before coming for your appointment.

- If you have come into contact with anyone with respiratory symptoms, a persistent cough or fever and/or loss of smell or taste, please cancel your appointment and do not attend the clinic.
- If you have your own mask, please bring it. If not, you will be provided with one.
- Please come alone unless you are under 18 or needing assistance.
- Please avoid using public transport where possible.
- Doors and windows will be open where possible.
- All common areas and surfaces are cleaned and disinfected regularly.
- All team members will be wearing PPE: masks, gloves and aprons.
- We offer contactless payments.

Procedure for patients arriving for treatment

- Please ensure you arrive for your appointment on time.
- Use the hand sanitiser provided or wash your hands in the bathrooms at the top of the stairs.
- We are spacing our appointments so you should be waiting on your own. Nevertheless, there will be waiting areas which enable social distancing.
- One of our team members will bring you in for treatment when the room has been cleaned and prepared.

If you have any questions or concerns, please contact us. We will be regularly reviewing our procedures.

We look forward to welcoming you.

Harpenden Sportsnspinal team.